

Photography Cancellation Policy

The non-refundable retainer reserves your photography session date and if you need to reschedule, please give us 24 hours notice for portrait sessions.

Plan on arriving early the day of your shoot. Please call us if you are running late! We will wait for 15 minutes after your session start time and if we have not been contacted we will assume you are a "No Show".

"No Shows" or "Day Of" cancellations will not be rescheduled and you will forfeit your session retainer fee.

Proof Images

eTography Today Portraits uses a professional online print fulfillment service for all proof images and print order processing. The online proof image gallery will be available for 30 days after being posted online. The image expiration date for your proofs will be displayed on your proof site once it's active. Your online proofs can be extended for an additional 60 days for a fee of \$25.00 at any time while your proofs are active, simply give us a call or select the "Contact Us" link and make your request. We will then send an invoice for the extension.

You'll receive one email from eTography Today Portraits when your proof images are available for viewing. This email contains the necessary information for logging on to your password protected proof site.

You'll receive another email about 7 days before your proof images are expiring. This will allow you to place any last minute print orders or pay the \$25.00 fee to extend your proofing period. After your proof expiration date has passed, the proofs will be considered **expired** and will then be deleted/purged from the online proofing web site.

Images may differ in color and contrast from computer to computer. This is due to different settings on individual computer monitors. All prints will be professionally color balanced and cropped.

There is a \$100.00 fee to restore any expired/purged online proofing gallery. The restored proof gallery will be active for 60 days and will follow the same policies as above.

***Prices and terms subject to change without notice.**